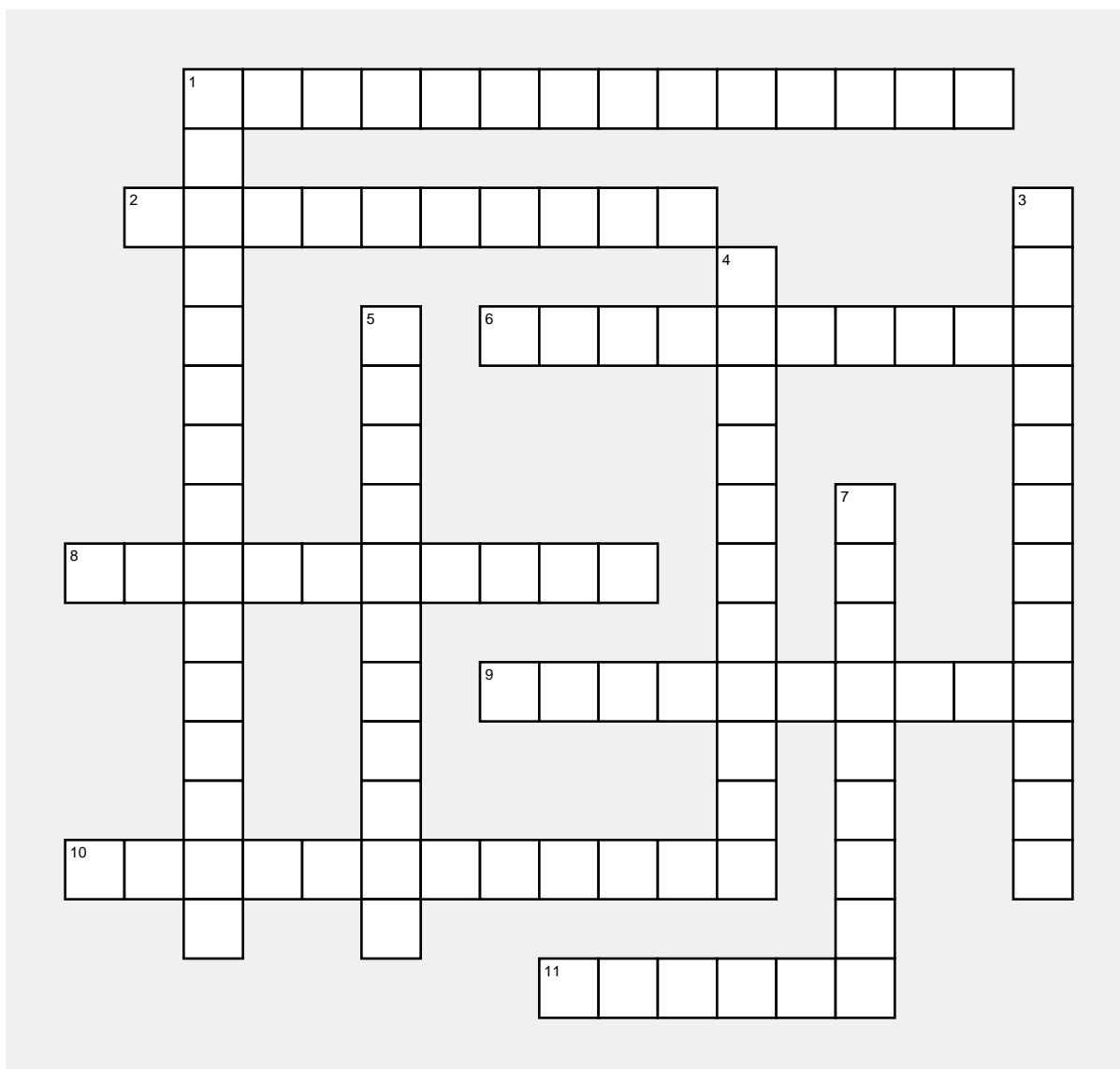


# Polite Expressions



## Horizontal

- 1) WHAT'S YOUR NAME?
- 2) GOOD MORNING
- 6) EXCUSE ME (TO PASS)
- 8) MAY I...?
- 9) MY NAME IS...
- 10) GOOD EVENING / GOOD NIGHT
- 11) EXCUSE ME (TO APOLOGIZE)

## Vertical

- 1) CAN I HELP YOU?
- 3) COULD YOU...?
- 4) CONGRATULATIONS
- 5) HOW ARE YOU?
- 7) I'M FINE, THANK YOU

