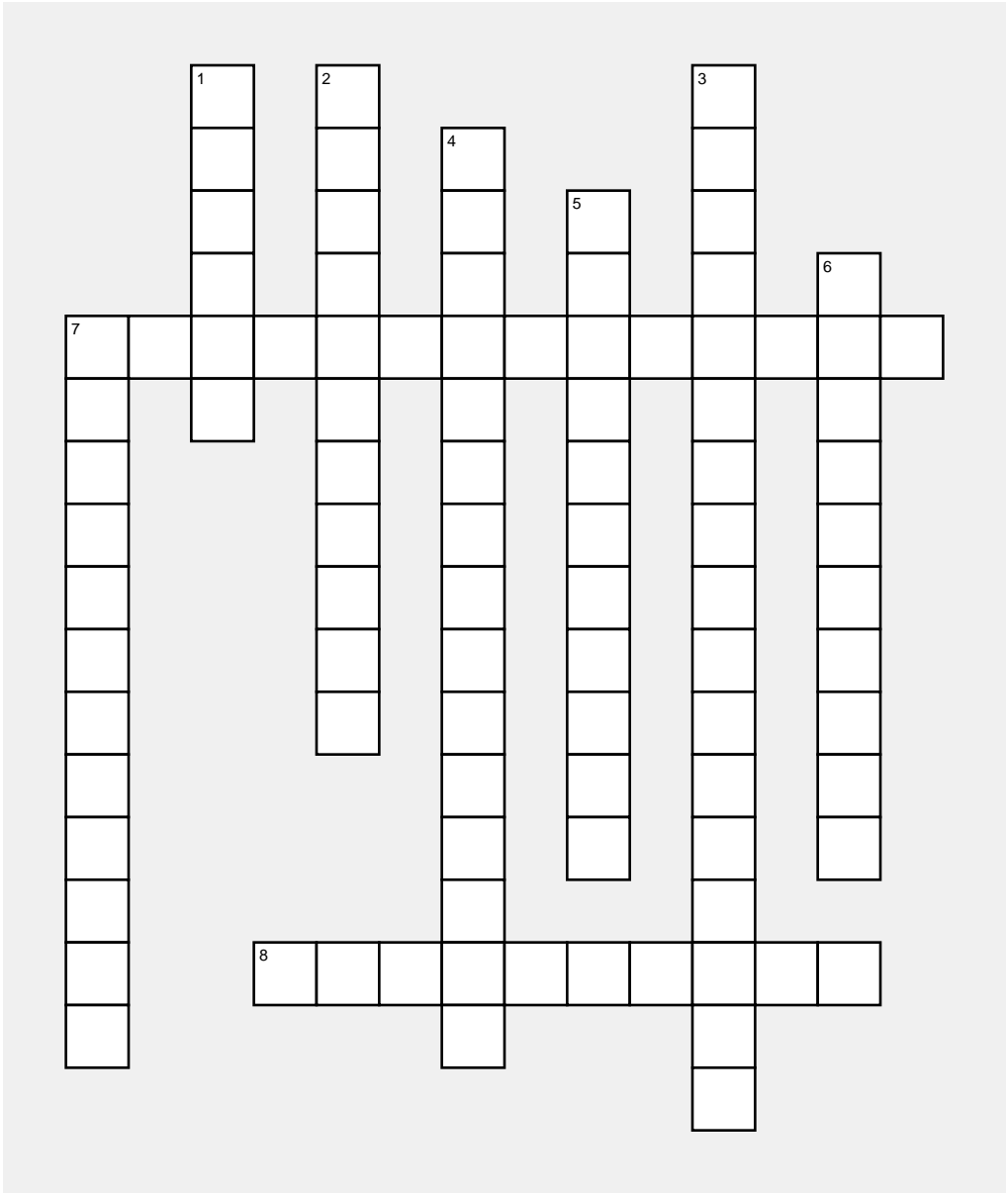


# Polite Expressions



**Horizontal**

- 7) WHAT'S YOUR NAME?
- 8) MAY I...?

**Vertical**

- 1) EXCUSE ME (TO APOLOGIZE)
- 2) HOW ARE YOU?
- 3) WOULD YOU MIND...?
- 4) CAN I HELP YOU?
- 5) CONGRATULATIONS
- 6) IT'S A PLEASURE
- 7) COULD YOU...?

## SOLUTION

