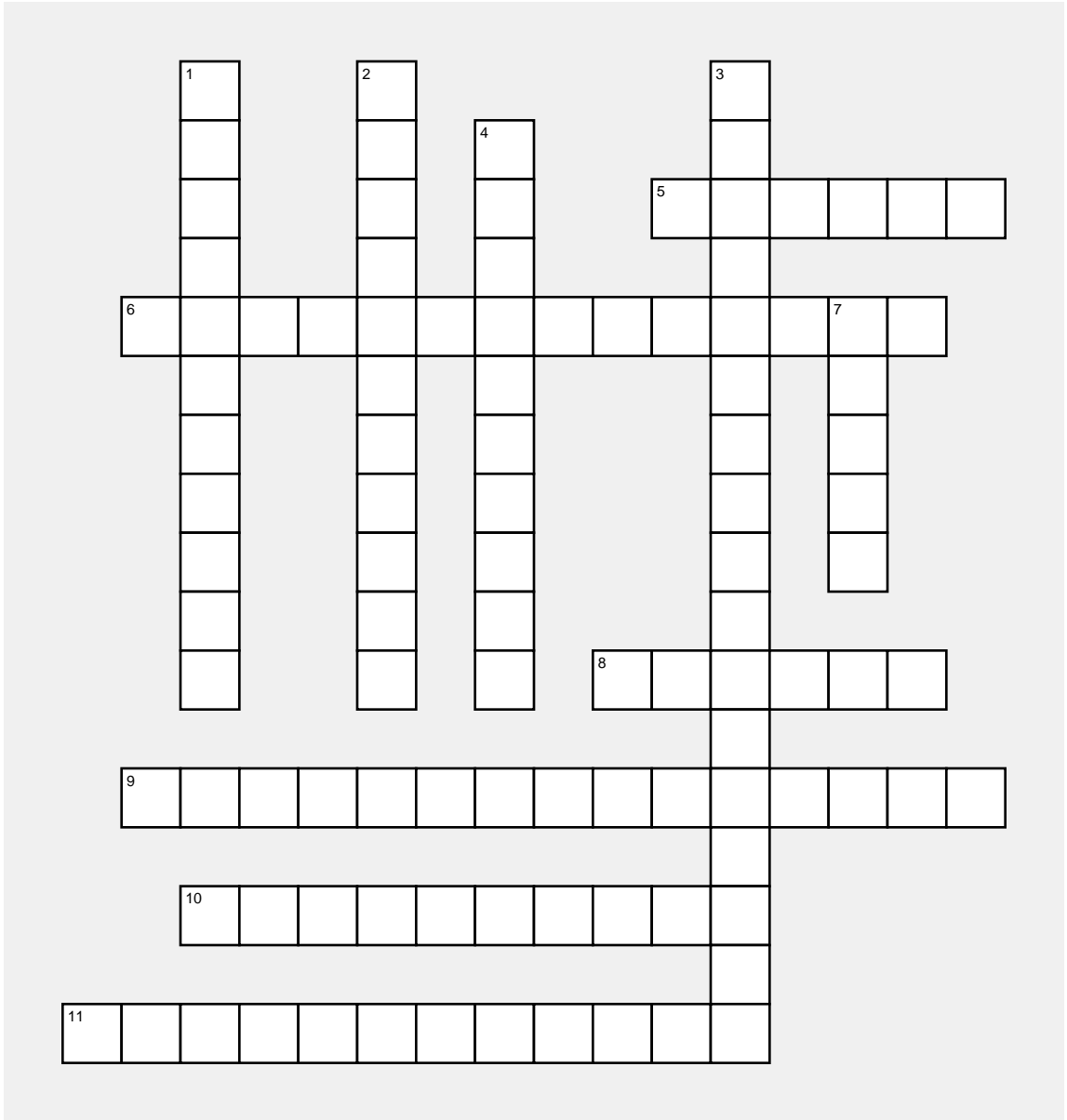


Polite Expressions



Horizontal

- 5) YOU'RE WELCOME
- 6) WHAT'S YOUR NAME?
- 8) EXCUSE ME (TO APOLOGIZE)
- 9) CAN I HELP YOU?
- 10) MY NAME IS...
- 11) COULD YOU...?

Vertical

- 1) CONGRATULATIONS
- 2) HOW ARE YOU?
- 3) WOULD YOU MIND...?
- 4) MAY I...?
- 7) BLESS YOU (AFTER SNEEZE)

SOLUTION

